

Business Problem Solving

Course Length: 1 Day

Prerequisites: *None*

Course Content

Unit 1: Problem solving basics

Topic A: Fundamentals of problem solving

Topic B: Effective problem-solving approaches

Unit 2: Problem solving in the corporate world

Topic A: Problem solvers

Topic B: The corporate problem-solving culture

Unit 3: Problem-solving process

Topic A: Identifying problems

Topic B: Committing to a solution

Topic C: Confirming problem elimination

Unit 4: Critical thinking and information analysis

Topic A: Critical thinking

Topic B: Quantitative analysis

Topic C: Qualitative analysis

Unit 5: Problem-solving teams

Topic A: Managing problem-solving teams

Topic B: Driving a successful team